

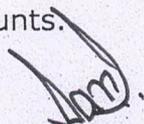
**GOVERNMENT OF NCT OF DELHI**  
**PRINCIPAL ACCOUNTS OFFICE**  
**A-BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002**  
**(VIGILANCE BRANCH)**

No.F.1(1)/02/CPGRAMS/Pr.AO/VIG/2023/1103-1107

Date: 04-12-23

**CIRCULAR**

1. The undersigned is directed to say that timelines have been prescribed under the CCS (Pension) Rules, 1972(now 2021) for each activity involved in the processing of a pension case and for payment of pension and gratuity to a retiring Government servant.
2. In spite of the timelines prescribed in the rules/instructions and simplification/streamlining of the procedures, issue of the PPO and payment of retirement benefits continue to be delayed in a large number of cases. A significant percentage of the grievances registered on the PGMS/CPGRAMS and received through other modes relate to nonpayment of retirement dues for several months after retirement. Delay in settlement of retirement dues also leads to avoidable litigation. In a number of cases, the courts have directed payment of interest for the delayed period to the affected pensioners, besides making adverse comments on the functioning of the administration.
3. Instances have also been came to notice that Authorities for retirement benefits have been issued by the PAOs but bills are not submitted by the DDOs/HOOs. Due to this reasons the payments are not released to the pensioners/family pensioners in time. The Controller of Accounts, has taken a serious view in this regard.
4. In order to ensure timely payment of retirement dues in all cases, it has been desired by the Controller of Accounts that all the PAOs shall maintain a register of the Authorities of pensionary benefits issued by them and to monitor and ensure that these are reviewed every fortnightly basis. PAOs must ensure that no bills pursuant to the authorities issued are pending for payment. In case the bills are not submitted by the DDOs/HOO within timeline, the matter may be taken up with the concerned DDOs/HOOs to submit the pending bills for payment in pursuant to the authorities issued by PAO.
5. All the PAOs/GPF Cell, GNCTD are hereby directed to take note of the above instructions for strict compliance.
6. This issues with the prior approval of the Controller of Accounts.

  
**(SANJEEV SHARMA)**

**Dy. Controller of Accounts (Vig.)**

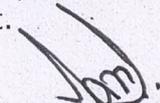
**All Pay & Accounts Officers/  
DCA(Funds), GPF Cell, GNCTD.**

No.F.1(1)/02/CPGRAMS/Pr.AO/VIG/2023/1103-1107

Date: 04-12-23

**Copy to:**

1. PA to Controller of Accounts, Pr. Accounts Office, GNCTD.
2. DCA(Estt.)/DCA(Tech), Pr. Accounts Office, GNCTD.
3. Sr. System Analyst, Pr. Accounts Office, GNCTD with the request to arrange to upload the circular on the official Website of this department.

  
**(SANJEEV SHARMA)**