

Manual 15
Particulars of facilities available to citizens for obtaining information

[Section 4 (1) (b) (xv)]

Details of information

S.No.	Facility available	Nature of information available	Working Hours
1	Website	Organization set up, Pension Action Time, compendium on Pensionery benefits, Citizens Charter, Right to Information Act, Information on State Finance, etc is available on the website.	24 hours
2	Library	AAO Exam books available on website (https://coa.delhi.gov.in/pao/books-download-0)	„
3	Notice Board on website	What is new is available on website, which contains latest information/developed in the department.	„