

Manual 15
Particulars of facilities available to citizens for obtaining information

[Section 4 (1) (b) (xv)]

Details of information

| S.No. | Facility available | Nature of information available | Working Hours |
|-------|-------------------------|---|---------------|
| 1 | Website | Organization set up, Pension Action Time, compendium on Pensionery benefits, Citizens Charter, Right to Information Act, Information on State Finance, etc is available on the website. | 24 hours |
| 2 | Library | AAO Exam books available on website (https://coa.delhi.gov.in/pao/books-download-0) | 24 hours |
| 3 | Notice Board on website | What is new is available on website, which contains latest information/developed in the department. | 24 hours |